

| Comparison area            | SP 4.3.1: Direct Victim-Support Services                                                                                                      | SP 4.3.2: Prevention, Education and Capacity Building                                                                                                |
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| <b>Primary purpose</b>     | Directly protect, support and empower victims and survivors                                                                                   | Prevent GBVF and strengthen VEP organizations, systems and personnel                                                                                 |
| <b>Who should apply</b>    | Victim-support centres, shelters, safe houses and direct psychosocial or court-support providers                                              | Specialist VEP/GBVF organizations providing prevention, training, mentoring and technical assistance                                                 |
| <b>Primary beneficiary</b> | Individual victims, survivors, affected children and families                                                                                 | Communities, institutions, VEP organizations, staff, boards and frontline personnel                                                                  |
| <b>Service focus</b>       | Crisis support, counselling, sheltering, court support, referral, reintegration and aftercare                                                 | Prevention, education, behaviour change, materials, capacity assessments, training, mentoring and systems strengthening                              |
| <b>Typical activities</b>  | Intake, safety planning, psychosocial support, emergency accommodation, meals, shelter care, court accompaniment, family support and referral | Community dialogues, school and workplace programmes, facilitator training, organizational assessment, safeguarding support and VEPIMS strengthening |
| <b>Shelter operation</b>   | Eligible where properly registered and compliant                                                                                              | Not eligible as the primary service                                                                                                                  |
| <b>Direct counselling</b>  | Eligible through appropriately qualified personnel                                                                                            | Limited to immediate response and referral; not the primary funded service                                                                           |
| <b>Awareness campaigns</b> | May support direct services but should not be the main intervention                                                                           | Eligible when structured, evidence informed, accessible and linked to referrals                                                                      |
| <b>Capacity building</b>   | Internal staff development may be included as supporting activity                                                                             | Core funded activity for strengthening other VEP and GBVF organizations                                                                              |

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| <b>Required staffing</b>      | Social-service professionals, counsellors, shelter personnel, caregivers, case workers and support staff | VEP/GBVF specialists, trainers, organizational-development practitioners, M&E specialists and district facilitators |
| <b>Safeguarding emphasis</b>  | Survivor safety, shelter protection, case confidentiality, child protection and serious incidents        | Safe facilitation, disclosure management, referral, participant confidentiality and ethical use of stories          |
| <b>Accessibility</b>          | Accessible direct services, shelter facilities, counselling, complaints and communication                | Accessible venues, curricula, media, local-language materials and inclusive participation                           |
| <b>Materials</b>              | Case files, safety plans, consent forms, referral tools, survivor information and shelter records        | Curricula, facilitator guides, toolkits, participant materials, campaign products and assessment tools              |
| <b>Referral requirement</b>   | Case-specific referral and confirmed follow-up                                                           | Referral pathway must be ready before every prevention or training activity                                         |
| <b>Main outputs</b>           | Victims supported, sheltered, counselled, referred and reintegrated                                      | People educated, organizations strengthened, personnel trained and prevention programmes implemented                |
| <b>Main outcomes</b>          | Improved safety, recovery, access to justice, wellbeing and reintegration                                | Improved knowledge, attitudes, organizational capacity, service quality and prevention systems                      |
| <b>Evidence</b>               | Beneficiary files, case records, shelter registers, court-support and referral records                   | Training records, assessments, approved materials, mentoring logs and implementation verification                   |
| <b>Do not apply here when</b> | The organization mainly trains other organizations or runs general awareness programmes                  | The organization mainly operates a shelter or directly manages survivor cases                                       |

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| <b>Simple briefing message</b> | <b>We provide the service directly to victims and survivors.</b> | <b>We prevent violence and strengthen the organizations that provide victim services.</b> |
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